

my wi-fi

ON BOARD • ON YOUR TERMS



THE  TIMES

Try My Wi-Fi before you buy,
with one hour FREE, on us!

My Wi-Fi (now powered and enhanced by Starlink) gives you on-board access to music, messaging, mail, movies and more. Try it FREE for an hour,* then simply choose the package that works for you.

Includes FREE access to The Times online

Connect using **P&OCruises_Guest_WIFI**

*T&Cs apply. Available until the end of day two of your cruise.



One hour Free:

- Guest can use this up to midnight on day 2 of their cruise (note if guests do a back-to-back cruise, they will just get this once as it is linked to the guest embark day, not cruise start date).
- Once a guest activates this it will stop 1 hour later, you can't spread it throughout Day 1 & 2.

The Times partnership:

- Guest can log on to the times website and view all content which usually requires a subscription, note only the website not the app.
- No log in is needed.
- This is available on all packages.

My Wi-Fi Ultimate package



Family or multi (4 devices)

£36 per day
for your entire cruise

£9 per device per day
1 week = **£252**
2 weeks = **£504**

OR £48 per day
pay-as-you-go

Single device

£18 per day
for your entire cruise

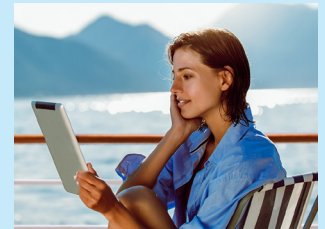
£18 per device per day
1 week = **£126**
2 weeks = **£252**

OR £24 per day
pay-as-you-go

Best for:

- Web browsing
- Email
- Social media including video
- Texts and images
- Music and video streaming
- Voice and video calls
- **PLUS**, access to subscription content on The Times online

My Wi-Fi Essential package



Family or multi (4 devices)

£24 per day
for your entire cruise

£6 per device per day
1 week = **£168**
2 weeks = **£336**

OR £36 per day
pay-as-you-go

Single device

£12 per day
for your entire cruise

£12 per device per day
1 week = **£84**
2 weeks = **£168**

OR £18 per day
pay-as-you-go

Best for:

- Web browsing
- Email
- Social media (no videos)
- Texts and images (no videos)
- **PLUS**, access to subscription content on The Times online

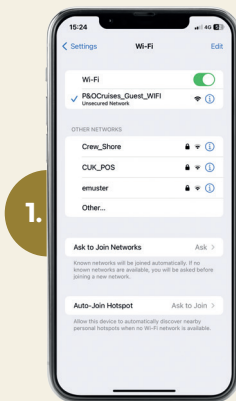


P&O CRUISES

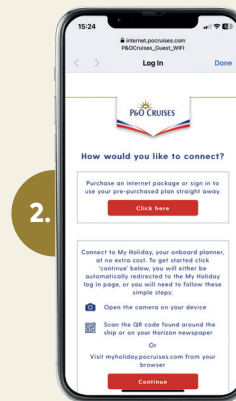
Question	Answer
What is Starlink?	A satellite internet provider that allows for internet to be faster and has wider global coverage
How do I access the internet?	Either click on the prompt when it pops up, go via My Holiday, or type in URL
What are the prices?	See section above for prices
Do you have any offers?	Yes! We have a try before you buy offer which allows you to try the new improved service for 1 hour on embarkation day and the 2nd day of your cruise, you can then choose which is the right package for you. You can also save 50% per device on our family / multi device packages compared to the single device packages, so everyone can enjoy the Wi-Fi simultaneously.
I am travelling with my family what is my best option?	You can save 50% per device on our family / multi device packages compared to the single device packages, so everyone can enjoy the Wi-Fi simultaneously. If you would to be able to stream / video call then the Ultimate package is perfect for you.
Can I buy an internet pass for the day?	Yes we offer 24 hour packages for either 1 or 4 devices, either ultimate or essential, dependant on what applications you would like to use.
If I click on the Wi-Fi button, will it automatically charge me?	Not at all, this will give you more information about the internet packages. You can then register to see bespoke pricing for your holiday. Once you select the right package for you and you click purchase that is when you will be charged.
Where can I find the Wi-Fi free trial?	Register using the pop ups, My Holiday / URL then it will be visible to you at the top of the page.
If I don't buy an internet package, can I get internet at sea?	Each guest can utilise once the free 1 hour one embarkation day and the 1st day of your cruise, afterwards you would need to purchase a suitable package to access the Wi-Fi. (Please don't comment on in port options / free Wi-Fi etc unless specifically asked)

Staying connected on board

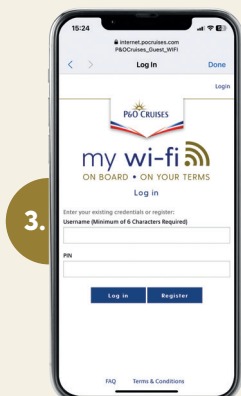
Follow these instructions to access
P&O Cruises Guest Wi-Fi for your devices.



1. Activate Wi-Fi on your device and select **P&OCruises_Guest_WiFi** from the list of available networks.



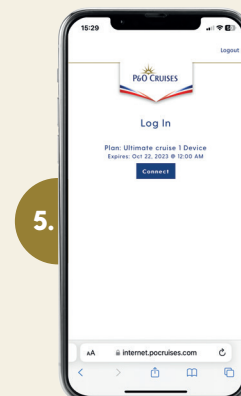
2. Once connected, an automated page should appear and you can select **'Click here'** to direct you to the P&O Cruises Guest Wi-Fi log-in page. Alternatively, open your internet browser and visit **internet.pocruses.com**



3. If you're connecting for the first time, you'll need to select **Register**, then enter some personal details, including a memorable username and a four-digit PIN.



4. Once registered, you'll be shown details of your chosen internet plan and any upgrade options.



5. Confirm you wish to connect your device to your chosen internet plan, then you can begin browsing. If you get disconnected, reconnect to Wi-Fi and log in to your internet plan.